



# Whom to Call

Frequently requested numbers compiled by the Department of Public Affairs

Please report any inaccuracies to the Department of Public Affairs at 996-3100

## EMERGENCY NUMBERS

Emergency Fire, Police, Sheriff, Medical ..... 9-1-1  
 TDD for hearing impaired ..... 9-1-1  
 Non-Emergency ..... 829-1911  
 Sewer/Water Repair (Days) ..... 250-2737  
 After 4 p.m. weekdays, weekends & holidays...829-1930

## INFORMATION NUMBERS

CAT bus - information, routes & schedules.....485-7433  
 (485-RIDE)  
 Cable television complaints..... 996-6777  
 City government information.....996-3000  
 Drainage complaints.....996-3940  
 Citizen complaints .....996-3077  
 Police information desk .....996-3335  
 State government information ..... 733-1110  
 Stormwater pollution prevention ..... 996-3940  
 TDD for hearing impaired ..... 996-3107  
 Wake County government information ..... 856-6160

## RECORDED INFORMATION

Event / ticket information (press #1)..... 996-6789  
 Job Vacancies (City) ..... 996-3305  
 Landfill (North Wake Sanitary).....870-4345  
 Leaf Collection Line ..... 996-3720  
 Parks Leisure Line/Athletics..... 831-6575  
 Solid Waste Services General Information ..... 996-6194

## CITY OF RALEIGH

### ADMINISTRATIVE OFFICERS

City Manager, J. Russell Allen..... 996-3070  
 Asst. City Manager, Lawrence E. Wray ..... 996-3160  
 Asst. City Manager, Julian Prosser ..... 996-3840  
 Asst. City Manager, Dan Howe ..... 996-3070  
 City Attorney, Thomas A. McCormick Jr..... 831-6560  
 City Clerk, Gail G. Smith ..... 996-3040  
 City Council / Mayor's Office ..... 996-3050  
 Community Development Dir., Michele Grant...996-4330  
 Community Services Dir., Hardy Watkins..... 996-6100  
 Convention Center Dir., Roger S. Krupa..... 996-8500  
 Emergency Communications, Dir., Barry Furey.. 996-3530  
 Finance Dir., Perry E. James III ..... 996-3215  
 Fire Chief, John McGrath ..... 996-6115  
 Information Technology, Director, Gail Roper...996-5749  
 Inspections Director, Larry Strickland ..... 516-2495  
 Parks & Recreation, Dir. Diane Sauer.....996-3285  
 Personnel Director, Carolyn Simmons ..... 996-3315  
 Planning Director, Mitchell Silver ..... 516-2626

Police Chief, Harry Dolan ..... 996-3385  
 Public Affairs Director, Jayne Kirkpatrick ..... 996-3100  
 Public Utilities Director, H. Dale Crisp ..... 857-4540  
 Public Works Director, Carl Dawson ..... 996-3030  
 Solid Waste Services Director, Fred Battle ..... 996-6890

## FREQUENTLY CALLED NUMBERS

Abandoned vehicles on private property ..... 807-5110  
 • On city streets ..... 831-6311 or 996-3335  
 • Junked cars to recycle ..... 828-5426  
 ART -- Accessible Raleigh Transportation  
 • Arrange ride time ..... 890-3459  
 ART tickets ..... 996-3200  
 Acreage Fees ..... 516-2495  
 Addresses, new house numbers ..... 516-2626  
 Airport - (RDU) ..... 840-2100  
 Alive After Five ..... 832-1231  
 American Red Cross ..... 231-1602  
 Animals  
 • Control / dispatch ..... 831-6311 or 831-6005  
 • Dead / pickup (days) ..... 996-6890  
 • After hours, weekends and holidays ..... 831-6311  
 • Missing - SPCA ..... 772-3203  
 • Wake County Animal Shelter ..... 250-1475  
 • Pet Tags ..... 1-888-PETFIND  
 1-888-738-3463  
 Annexation ..... 516-2626  
 Appearance Commission..... 516-2622  
 Aquatics ..... 831-6852  
 Arts Commission ..... 996-3610  
 Artspllosure / First Night..... 832-8699  
 Arts Program ..... 831-6854  
 • Pullen Arts Center ..... 996-6126  
 • Sertoma Arts Center ..... 420-2329  
 Assessments  
 • Billing ..... 996-3200  
 • Business, real and personal property..... 856-5400  
 AT&T (Phone Service) ..... 1-888-757-6500  
 Better Business Bureau.....277-4222 or 872-9240  
 Birth Certificates  
 • State (Vital Records)..... 733-3526  
 • Wake County ..... 856-5218  
 Board of Adjustment ..... 996-3040  
 Board of Elections ..... 856-6240  
 Broadway South ..... 831-6060  
 Budget (City of Raleigh) ..... 996-3840  
 Budget & Economic Dev. Committee..... 996-3840  
 Building Inspections..... 857-4412

Business Loan Program.....	996-3840	Fences, permits .....	516-2555
Building Permits .....	516-2495	Fire Administration .....	996-6115
Bus (CAT), Administration.....	833-5701	Fire Inspections, reports & burning permits .....	996-5157
Bus (CAT), information, routes & schedules.....	485-7433	Fire Prevention .....	996-6392
Business Assistance Program .....	996-3840	Fireman's Relief Fund Board .....	996-6115
Business Licenses .....	996-3200	First Night.....	832-8699
Business & Technology Center .....	836-8618	Flood areas, locations .....	996-3940
Cable (Time Warner) .....	595-4892	Flooding .....	996-3940
Cable TV/ Telecommunications Commission ...	996-6777	• Public Safety .....	911
Cable Television complaints .....	996-6777	• On City Street .....	996-6446
Capital Area Metropolitan Planning Organization		• On Private Property .....	996-3940
(CAMPO TCC) / (CAMPO TAC) .....	807-8500	Gang Tip Hotline .....	996-4264
Capital Area Visitor Center, 5 E Edenton St....	807-7950	Garbage/Trash/Recycling	
Capital City Parking (Red Light Citations).....	833-2549	Administration/Pickup schedule .....	996-6890
CCBI (fingerprinting) .....	856-6300	• Recycling .....	996-6890
Cemeteries (City-owned) .....	831-6548	• Solid Waste Services Gen.Info. (recording) ..	996-6194
Centennial Authority .....	829-8132	• Swap Shop .....	250-2728
Chamber of Commerce .....	664-7000	• Yard Waste Center.....	250-2728
Christmas Parade .....	755-9235	Gas service (PSNC Energy) .....	1-877-776-2427
Citizens Advisory Councils (RCACs) .....	996-6100	Governor's Office .....	733-4240
Citizen Complaints .....	996-3077	Grading Permits .....	516-2495
City Council/Mayor's Office .....	996-3050	Graffiti .....	996-6001
City Museum .....	832-3775	Greater Raleigh Convention & Vis. Bureau.....	834-5900
City of Raleigh government .....	996-3100	Greenways .....	996-3285
Civil Service Commission .....	996-3040	Hay Sales .....	662-5700
Clerk of Court .....	755-4105	Health Center.....	996-6700
Community Development .....	996-4330	House numbers (new) .....	516-2626
Community Relations (Administration) .....	996-3077	Housing Appeals Board .....	807-5110
Community Relations (Police) .....	996-3385	Housing Authority (900 Haynes St.) 831-8300 or 831-6620	
Community Services .....	996-6100	Housing	
Comprehensive Planning Committee .....	516-2626	<i>Homeownership, Rehabilitation Loan, First-time Homebuyer</i>	
Conservation Engineering .....	516-2155	• Downtown Homebuyer Program .....	996-4330
Convention Center Commission .....	996-8500	• Discrimination complaints .....	996-6100
Convention & Visitors Bureau.....	834-5900	• Minimum housing code enforcement .....	807-5110
County Government Information .....	856-6160	• Rooming house ordinance enforcement .....	807-5110
Credit Union.....	996-6800	HUD - Greensboro .....	1-336-547-4001
Crime Prevention .....	996-3335	Human Relations Commission .....	996-6100
Crime Stoppers .....	834-4357	IRS (Internal Revenue Service) .....	1-800-829-1040
Development Plans Review Center .....	516-2626	Immigration ..301 Roycroft Dr. Durham.....	998-5800
Dog Catcher .....	831-6311 or 831-6005	Inspection Request.....	857-4412
Dog & Cat Tags .....	1-888-738-3463	Insurance claims (City) .....	516-2240
Downtown Housing Improvement Corporation. 832-4345		Jail (Wake County) .....	856-5953
Downtown Raleigh Alliance .....	832-1231	Landfill (North Wake Sanitary)	
Drainage .....	996-3940	(24-hour recorded help) .....	870-4345
Driver License (Motor Vehicles) .....	715-7000	Law & Public Safety Committee .....	996-3840
Driveways, inspections, installation .....	996-3030	Leaves	
Economic Development .....	516-2626	• Weekly yard waste collection .....	996-6890
Electric service (Progress Energy) .....	508-5400	• Seasonal leaf collection .....	996-6446
Electrical Inspections .....	516-2500	• Leaf Line (recording) .....	996-3720
Electrical Journeyman Examining Board .....	807-5128	Legal Aid (224 S. Dawson St.).....	828-4647
Employment Security Commission .....	733-3098	Legislative Building .....	733-7928
Engineering Inspections .....	996-3030	Licenses	
Environmental Advisory Board .....	996-3840	• Business .....	996-3200
Fairgrounds .....	821-7400	• Dog/Cat .....	1-888-738-3463
Fair Housing Hearing Board /		Litter (Wake County) .....	856-5700
• Discrimination Complaints .....	996-6100	Mapping .....	516-2626
False Alarm Program .....	996-3719	Marbles Kids Museum.....	834-4040
Family & Domestic Violence		Mayor .....	996-3050
• Intervention Program (Police).....	996-3335		

Mayor's Committee For Services

- To Persons With Disabilities ..... 996-6100

Mechanical Journeyman Examining Board ..... 807-5144

Mechanical Inspections ..... 516-2500

Memorial Auditorium / Progress Energy Center for the Performing Arts

- Administration ..... 996-8500
- Box Office, ticket, events ..... 831-6060
- Ticket Master ..... 834-4000

Meters / Water

- Billing, reading, new accounts ..... 890-3245
- Installation ..... 250-2737
- Maintenance and repair (days) ..... 250-2742
- After 4 p.m. everyday Including holidays..... 829-1930

Mexican Consulate ..... 754-0046

Minority and Women Owned Business

- Assistance Program .....996-3840

Moore Square Booth.....278-6359

Mordecai Historic Park Advisory Board ..... 996-4835

Mosquitoes ..... 807-5110

Motor Vehicles ..... 715-7000

Mounted Police Patrol .....831-6075

Neighborhood College ..... 996-6100

Neighborhood Improvement Program ..... 996-6100

NeighborWoods Program ..... 996-4115

Noise Complaints .....831-6311 or 996-3335

- Ordinances ..... 996-3040

North Carolina State Government ..... 733-1110

North Wake Landfill (10208 Deponie Dr)..... 870-4345

Parade/Picketing Permits ..... 996-1223

Parking ..... 996-3030

- Citations/payments/violations (Park Raleigh)...828-1020
- Decals.....828-1020
- Valet .....996-3030

Park Raleigh (Parking Violations) ..... 828-1020

Parks Committee..... 996-3285

Parks Leisure Line/Athletics (recording) ..... 831-6575

Parks Maintenance (days) ..... 996-4115

- After 4 p.m. everyday including holidays..... 713-4169

Parks & Rec / Greenway Advisory Board ..... 996-3285

Passports ..... 832-3479

Paving

- Assessments / petitions..... 996-3030
- Repair of City streets ..... 996-6446

Payroll..... 996-3235

Permits ..... 516-2495

- Building, electrical, grading, mechanical, plumbing, mobile home .....516-2495
- Fence .....516-2555
- Parade or picketing .....996-1223
- Signs .....516-2555

Personnel (City employment) ..... 996-3315

Phone service (BellSouth/AT&T) .....1-888-757-6500

Planning Commission ..... 516-2637

- Committee Of The Whole..... 516-2637

Plumbing Inspections .....516-2500

Plumbing Journeyman Examining Board .....807-5136

Pollution

- Water Pollution Problems (Illicit Discharge) ..996-3940
- Stormwater Pollution Prevention ..... 996-3940
- Soil Erosion & Sediment Inspections .....807-5151

Police Districts

- Downtown District, 110 S. McDowell Street...996-3855
- District 21 (NW), 8016 Glenwood Avenue ... 996-2300
- District 22 (N), 8320 Litchford Road ..... 996-4208
- District 23 (NE), 4501 Atlantic Avenue..... 996-2457
- District 24 (SE), 1601-30 Crosslink Road ... 996-4455
- District 26 (SW), 601 Hutton Street ..... 996-6167

Family Violence Intervention Unit ..... 664-5279

Police Information Desk ..... 996-3335

Police Investigations.....996-3555

Police Reports/Accident Reports ..... 996-3325

Population Statistics (City) .....516-2626

Postal Service information .....1-800-275-8777

Pothole Repairs ..... 996-6446

Privilege Licenses ..... 996-3200

Progress Energy (Electric Service) ..... 508-5400

Progress Energy Center for the Performing Arts

- Administration ..... 996-8500
- Booking Coordinator..... 857-4514
- Box Office / tickets ..... 831-6060
- Ticket Master ..... 834-4000

PROP (Probationary Rental Occupancy Permit) .... 807-5110

Public Nuisances

- Overgrown grass, weeds, trash and debris.. 807-5110

Public School Information ..... 850-1600

Public Service North Carolina (PSNC)

- Natural Gas Service (toll free) ..... 1-877-776-2427

Public Works Committee..... 996-3030

Purchasing (City) ..... 996-3240

RBC Center Entertainment & Sports Arena.....861-2323

RDU Airport (Raleigh-Durham International).... 840-2100

Rain Barrels.....996-6890

Raleigh/Durham Airport Authority.....840-2100

Raleigh Hall of Fame.....787-9617

Raleigh Historic Districts Commission .....832-7238

Raleigh Historic Districts Commission

- Certificate of Appropriateness Committee .... 832-7238

Raleigh Housing Authority ..... 831-8300

Raleigh Merchants Association.....755-9235

Raleigh Television Network.....996-6278

Raleigh Transit Authority..... 996-3030

Raleigh Transit Authority Route Committee.....996-3030

Raleigh Visitors Information Center..... 645-2677

Rats - Rodent control.....996-6446

Real Estate..... 996-3840

Recreation Programs..... 831-6640

- Borden Building ..... 831-6430
- Mordecai Historic Park..... 857-4364
- Raleigh Little Theatre / Rose Garden..... 821-4579
- Tucker House..... 831-6009

Recycling..... 996-6890

Red Light / enforcement / citations ..... 833-2549

Rezoning ..... 516-2626

SafeLight Citations ..... 833-2549

Senior Citizens		Towed Vehicles	
• Foster Grandparent Program .....	996-6100	• From private property .....	807-5110
• Recreation .....	831-6640	• From city streets .....	996-3335
• RSVP Retired Senior Volunteer Program .....	996-6295	Traffic	
Set-backs / Zoning .....	516-2555	• Hazards / visual obstructions.....	996-3030
Sewer backup .....	250-2737	• Missing signs (days) .....	996-6608
Sewer-Water (see Water-Sewer)		• Potholes.....	996-6446
Sidewalks.....	996-3030	• Signal malfunctions (days) .....	996-3020
• New .....	996-3030	• after 4 p.m. everyday including holidays.....	829-1930
• Damage/repair .....	831-6808	• Violations (court dates) .....	755-4117
Signs, regulations / permits.....	516-2555	Triangle Transit Authority (TTA).....	549-9999
Signs, damaged, missing (days) .....	996-6608	Trolley (Rental) .....	831-6851
• after 4 p.m. everyday including holidays.....	829-1930	Trolley (Cat/Transit) .....	485-RIDE
Small Business Success Program .....	996-3840	Transit	
Social Security Administration .....	1-800-772-1213	• Administration .....	996-3030
(local) 790-2782		• A.R.T. Program .....	890-3459
Soil Erosion Complaints.....	996-3940	• CAT Bus information,	
Soil Erosion Inspections.....	857-4412	• routes & schedules .....	485-7433
Southeast Raleigh Assembly .....	516-2653	(485-RIDE)	
SPCA of Wake County.....	772-2326	Trash	
• Lost & Found.....	772-3202	• Pickup Schedule .....	996-6890
Speeding Tickets .....	755-4105	• Solid Waste Line (recording) .....	996-6194
State Fair .....	733-2145	• Dumping trash/debris in stormwater system.	996-3931
State Government Information .....	733-1110	• Special Load Pickup (Recorded Message) ..	996-3798
Stormwater / Drainage.....	996-3940	Tree Preservation Task Force .....	516-2552
• Billing Questions, Clogs, Design Reviews.....	996-3940	Trees	
• Erosion & Sediment Control .....	996-3940	• NeighborWoods Program .....	996-4115
• Stagnate / Standing Water (mosquitoes) .....	807-5110	• On City right-of-way,	
• Storm Drainage Problems in City Street .....	831-6446	• maintenance planting, removal .....	996-4115
• Other Storm Drainage Problems .....	996-3931	• Root damage to sidewalks .....	996-3030
Stormwater Management.....	996-3931	• Traffic Hazard.....	996-6608
• Advisory Commission (SMAC).....	996-3940	Unemployment Office	
Street Lights		• Employment Security Commission.....	212-3849
• Installation .....	516-2163	Urban Design Center .....	807-8451
• Repair (Progress Energy).....	508-5400	Vehicle Fleet Services .....	996-6407
• Outage Line .....	1-800-419-6356	Vehicle Tax .....	856-5400
Streets		Volunteering (City) .....	996-6102
• Address assignments .....	516-2638	Wake County Government .....	856-6160
• Cleaning/maintenance/repair .....	996-6446	Wake County Keep America Beautiful .....	856-7440
• Closings, permanent.....	516-2643	Wake County Landfill .....	870-4345
• Closings, temporary .....	996-3335	Walnut Creek Amphitheater .....	831-6400
• Construction .....	996-3030	Water back-ups .....	250-2737
• Names .....	516-2626	Water--Sewer	
• Signs, damaged, missing (days) .....	996-6608	• Billing .....	890-3245
• after 4 p.m. everyday including holidays .....	829-1930	• Broken hydrants--water leaks .....	250-2737
Substance Abuse Advisory Commission.....	996-6100	• Connection/disconnect .....	890-3245
Swap Shop.....	250-2728	Water--sewer emergencies	
Swimming.....	831-6852	• Weekdays .....	250-2737
Taxes		• After hours, weekends, and holidays .....	829-1930
• Personal, property (Wake County).....	856-5400	Weeds/Debris/Trash Abatement .....	807-5110
• Preparation Assistance (VITA).....	1-800-906-9887	Yard Waste Center.....	250-2728
Taxi Inspector.....	664-5206, 664-5207 or 664-5279	Youth Employment Program .....	996-6100
Telecommunications Commission.....	996-3100	Zoning.....	516-2555
Tennis.....	872-4129	• Code enforcement .....	516-2555
Ticket Master.....	834-3000	• Ordinances--policy .....	516-2626
Tickets / Safeligh citations.....	833-2549	• Variances .....	516-2555
• Speeding .....	755-4105	• Violations.....	516-2555
Time Warner Cable (Cable Service) .....	595-4892	• Zoning Hearing .....	516-2837

**ADMINISTRATIVE OFFICES**

City Attorney.....OEP, Suite 1020 ..... 831-6560  
 City Council/Mayor .....209 ..... 996-3050  
 City Clerk .....207 ..... 996-3040  
 City Manager .....228 ..... 996-3070  
 • ACM Howe-Operations .....228 ..... 996-3070  
 • ACM Wray-Admin.....224 ..... 996-3160  
 Community Relations Administrator ..224 .....996-3077  
 Complaints regarding Police matters .....996-3635

**DEPARTMENTS/DIVISIONS**

Administrative Services .....302 ..... 996-3840  
 • Budget Office.....302 ..... 996-3840  
 • Business Assistance Program.....302 ..... 996-3840  
 Arts Commission .....504 ..... 996-3610  
 Emergency Communications Center.12 .....996-3530  
 Non-emergency .....831-6311  
 Finance .....114 ..... 996-3215  
 • Accounting.....512 ..... 996-3210  
 • Assessments.....996-3200  
 • Internal Audits.....512 ..... 996-3225  
 • Mail Room Administrator.....996-4963  
 • Payroll .....107 ..... 996-3235  
 • Purchasing .....508 ..... 996-3240  
 • Risk Management.....OEP 622 ..... 516-2240  
 • Revenue Services .....118 ..... 996-3200  
 • Utility Billing Service.....107 ..... 890-3245  
 • UBS Manager, 3324 Lake Woodard Rd.....250-7676  
 Information Technology .....502 ..... 996-3045  
 • Technology Support .....996-6000  
 Inspections .....OEP 404 ..... 516-2495  
 • Building Inspectors.....516-2500  
 • Housing & Environ. Inspections .....807-5110  
 • Permits: Building, Electrical, Mechanical,  
 Plumbing.....516-2495  
 • Permits: Fence.....516-2555  
 • Signs/Regulations .....516-2555  
 • Zoning/Code Enforcement.....516-2555  
 Parks & Recreation.....608 ..... 996-3285  
 • Marsh Creek Park / Park Superintendent .....996-4115  
 • Mount Hope Cemetery.....831-6548  
 • Building Maintenance.....605 ..... 996-3420  
 Personnel.....101 ..... 996-3315  
 • Workplace Healthcare/Wellness ...101 ..... 996-4706  
 • Job Information.....101 ..... 996-3305  
 • Safety .....101 ..... 996-3320  
 Planning.....OEP 304..... 516-2626  
 • Annexation .....516-2652  
 • Appearance Commission.....516-2622  
 • Development Plans Review.....516-2634  
 • Development Regulations.....516-2636  
 • Economic Dev./GIS.....516-2626  
 • Raleigh Historic Districts Commission  
 One Exchange Plaza, Ste. 300.....832-7238  
 • Urban Design Center, 133 Fayetteville St. ... 807-8451  
 Public Affairs .....218 ..... 996-3100  
 • Print Services Manager.....218 ..... 996-3005  
 • Print Shop.....4 ..... 996-3011

• RTN, 310 W. Martin St. #102 .....996-6278  
 • Cable Administrator.....996-6777  
 Public Utilities .....OEP 620 ..... 857-4540  
 Public Works .....4th Floor ..... 996-3030  
 • Accessible Raleigh Transportation  
 • A.R.T, 4th Floor.....890-3459  
 • A.R.T. (Tickets) .....118 ..... 996-3200  
 • Conservation Engineers. ....OEP..... 996-3940  
 • Conservation Inspectors.....311 ..... 996-3940  
 • Construction Management  
 434 Fayetteville St Suite1730..... 996-5575  
 • Graffiti Hotline .....996-6001  
 • Leaf Collection .....996-3720  
 • Pot Holes .....996-6446  
 • Stormwater Management.....301 ..... 996-3940  
 • Street Maintenance, 1027 N. West St. ....996-6446  
 • Street Flooding.....996-6446  
 • Traffic Control Center.....996-3020  
 • Transit / Parking.....4th Floor.....996-3030  
 • Trees (Traffic Hazard) .....996-6608  
 • Transportation Operations  
 Traffic Engineering .....996-3030  
 • Transportation Services  
 Transit Projects.....OEP..... 516-2155

**ANNEX/110 S. McDOWELL STREET**

Police Chief.....311 ..... 996-3385  
 • Information Desk .....201 ..... 996-3335  
 • Administration.....207 ..... 996-3635  
 • Field Operations .....105 ..... 996-3350  
 • Found Property/Evidence.....210 ..... 996-3395  
 • Internal Affairs.....311 ..... 996-3155  
 • Investigations/Detectives.....422 ..... 996-3555  
 • Mounted Patrol Unit .....831-6075  
 • Parade/Picketing.....996-1223  
 • Public Information Officer.....996-1200  
 • Records .....304 ..... 996-3325  
 • Special Operations .....205 ..... 664-5278  
 • Traffic Control Center .....212 ..... 996-3020

**DILLON BLDG./ 310 W. MARTIN STREET**

Community Development .....101 ..... 996-4330  
 Community Services.....201 ..... 996-6100  
 Credit Union.....120 ..... 996-6800  
 Employee Health Center .....110 ..... 996-6700  
 Engineering Inspections.....212 ..... 996-6810  
 Fire Chief .....200 ..... 996-6115  
 Fire Prevention.....200 ..... 996-6392  
 Raleigh Television Network - RTN... 102 ..... 996-6278  
 Cable Administrator.....100 ..... 996-6777

**OTHER CITY LOCATIONS**

North Police District, 8320 Litchford Rd .....996-4208  
 Parks & Recreation  
 • Jaycee Park, 2401 Wade Ave .....831-6640  
 • Mount Hope Cemetery.....831-6548  
 • Pullen Arts Center, 105 Pullen Road .....831-6126  
 • Sertoma Arts Center, 1400 W. Millbrook .....420-2329

**Police**

- Animal Control .....831-6311 or 831-6005
- Dead Animals – *call Solid Waste*.....996-6890
- After hours, weekends, and holidays..... 831-6311
- Crime Prevention Community Relations,  
for help call the District in which you live.
- District 21 (NW), 8601 Glenwood Ave. .... 996-2300
- District 22 (N), 8320 – 120 Litchford Rd. .... 996-4208
- District 23 (NE), 4501 Atlantic Ave. .... 996-2457
- District 24 (SE), 1601-30 Cross Link Rd. ....996-4455
- District 26 (SW), 601 Hutton St. .... 996-6167
- Downtown District, 110 S. McDowell St.....996-3855
- Gang Tip Hotline .....996-4264
- Parade / Picketing, 110 S. McDowell St. .... 996-1223
- Personnel Recruiting..... 713-4198
- Taxicab Inspector, 1221 Front St. .... 664-5279
- Training Center, 4205 Spring Forest Rd. .... 872-4144
- Public Works / Street Maint., 1027 N. West St. 996-6446
- Heavy Equip. Shop, 4120 New Bern Ave. .... 250-2733
- Vehicle Fleet Services, 1014 N. West St ..... 996-6407
- Solid Waste Services, 400 West Peace St. .... 996-6890
- Bulky Load .....996-6890
- General Information (Recorded) .....996-6194
- Litter Line .....856-5700
- Special Load (Recorded) .....996-3798
- South Wake Transfer Station
- 500 Old Smithfield Rd. (off Hwy. 55) .....387-2126
- Wake County South Wake Landfill, Apex.....856-7400
- Yard Waste Center/Yard Waste Sales
- 900 N. New Hope Rd. .... 250-2728

**WAKE COUNTY GOVERNMENT — 856-6160**

- Board of Education ..... 850-1606
- Board of Elections .....856-6240
- Clerk of Court .....755-4105
- CCBI (Fingerprinting) .....856-6300
- County Jail .....856-6900
- District Attorney/Court / Traffic Violations
- Court Dates ..... 755-4117
- Health Dept. ....212-7000
- Health Dept. / Restaurant Inspections ..... 856-7400
- Homeless Shelter / 1420 S. Wilmington St.....857-9428
- Human (Volunteer) Services .....250-3842
- Library Information .....250-1200
- Litter Line .....856-5700
- Magistrate’s Office
- Criminal ..... 755-4122
- Civil ..... 755-4123
- Public Schools Information ..... 850-1600
- Register of Deeds / Marriage License ..... 856-5460
- Resources For Seniors ..... 872-7933
- Sheriff’s Office .....856-6900
- Social Services / Human Services .....212-7000
- Tax Office .....856-5400
- Wake County Gang Prevention ..... 256-0919
- Work Permits ..... 212-7000

**N.C. STATE GOVERNMENT — 733-1110**

- Attorney General .....716-6400

**Birth, Marriage, Divorce, Death Certificate**

- Vital Records ..... 733-3526
- Commissioner of Insurance ..... 733-7343
- Dorothea Dix ..... 733-5540
- Driver License Headquarters (Motor Vehicles) 715-7000
- Governor’s Office .....733-5811
- Individual Income Tax.....1-877-252-3052
- Legislative Building ..... 733-7928
- Probation – State Dept. of Corrections ..... 716-3100
- Revenue (Tax Assistance)..... 1-877-252-3052
- Social Services ..... 733-3055
- Secretary of State ..... 807-2000
- State Capitol Police ..... 733-4646
- State Fairgrounds Info ..... 821-7400
- State Treasurer .....508-5176
- Travel & Tourism.....733-4171
- Transportation .....733-2520
- Unemployment Office
- Employment Security Commission (ESC)..... 733-3098

**UNITED STATES GOVERNMENT**

- EEOC ..... 856-4064
- Immigration ..201 Roycroft Dr., Durham.....998-5800
- HUD – Washington, DC .....1-202 708-1112
- HUD – Greensboro, NC .....1-336-547-4001
- Postal Service Info.....1-800-275-8777
- Social Security Administration.....1-800-772-1213  
(local) 790-2782
- IRS .....1-800-829-1040
- Passports ..... 832-3479

**CABLE & UTILITIES**

- Time Warner Cable..... 595-4892
- City of Raleigh – connect/disconnect water .... 996-3245
- Progress Energy – Electric..... 508-5400
- PSNC – Natural Gas (toll free) ..... 1-877-776-2427
- Telephone – (AT&T) .....1-888-757-6500

**GOVERNMENT - LOCAL**

- Apex Town Hall .....249-3400
- Cary Town Hall ..... 469-4001
- Durham City Hall .....560-1200
- Fuquay-Varina Town Hall ..... 552-3178
- Garner Town Hall ..... 772-4688
- Holly Springs Town Hall ..... 552-6221
- Knightdale Town Hall ..... 217-2200
- Morrisville Town Hall.....463-6200
- Rolesville Town Hall ..... 556-3506
- Wake County (County Manager’s Office) ..... 856-6160
- Wake Forest Town Hall ..... 554-6100
- Wendell Town Hall ..... 365-4444
- Zebulon Town Hall ..... 269-7455