



SouthWest Sentinel

Monthly newsletter of the SouthWest Citizens Advisory Council

SWCAC meetings
2nd Mondays
7:00 p.m.
Carolina Pines
Community Center
2305 Lake Wheeler Rd.
831-6435

Chairperson:
Mary Belle Pate
772-9460
soutralcap@aol.com

Community Specialist:
Tyrone Lindsey
Tyrone.Lindsey@ci.raleigh.nc.us

City Council Office:
996-3050

City Manager's Office:
996-3070

Raleigh Police (District 26)
831-6170

Police Non-Emergency:
831-6311

Crime Prevention:
890-3335

Crime Stoppers:
834-4357

Parks and Recreation
Nicky Brewster
831-6435

Trash Pick-up Troubles
831-6890

Potholes
831-6446

Graffiti Hotline:
831-6001
graffiti@ci.raleigh.nc.us

Gang Tip Hotline
890-3904

September Meeting
Monday, 09-14-09
Carolina Pines Community Center
2305 Lake Wheeler Road
7:00 p.m.

AGENDA

7:00 – 7:15 PM - **Parks and Recreation Report** – *Nicky Brewster*

7:15 – 7:30 PM – **Police Report** – *Officer Upchurch*

7:30 – 8:00 PM – **NC House of Representative, Deborah Ross** – *Giving an overview of the 2009 Legislative Session. Also an expected agenda for the 2010 session.*

8:00 – 8:30 PM – **Carolina Pines Lake Dam and Spillway Construction Project** – *John Brubaker, Project Engineer. A review of the project and the expected effects of the closing of Carolina Pines Ave. for much of 2010.*

8:30 – 8:45 PM – **Selection of RCAC Neighborhood Recognition Award Winner** – *(See award criteria listed on second page of newsletter) RCAC Neighborhood Recognition Awards Ceremony will take place in October.*

8:45 – 8:55 PM – **Final Announcements and Door Prizes.**

RCAC Awards Description

Beginning in 1977, the Raleigh Citizens Advisory Council (RCAC) has been recognizing significant efforts by property owners and community groups/individuals to enhance the health, safety, and appearance of their neighborhoods.

This year the RCAC asks each individual CAC to select one award winner to be honored **October 21, 2009** at the Raleigh Convention Center. The awards are designed to acknowledge those unsung heroes who work without thought of praise to make our communities better at the grassroots level and in so doing, elevate the quality of our lives and of our city.

Eligibility

1. Residential property or privately-owned, small business property that has made a significant impact on the quality of life within that CAC
2. Educational institution or non-profit organization that has partnered with a neighborhood group or organization.
3. Community service project within your CAC district
4. An individual who had contributed significantly to the well-being of the CAC community.
5. A grassroots organization or neighborhood group within the CAC

Award Selection Criteria

The individual CAC's use the following evaluation criteria when reviewing and selecting their honoree.

How well did the project/person/business/group improve the neighborhood by;

- a) Enhancing the visual environment
- b) Preserving the character of the area
- c) Improving buildings, landscaping, or signage
- d) Preserving or enhancing the natural environment
- e) Contributing to the community and neighborhood initiatives

The RCAC, at its September meeting, will review all selected honorees.

Paperwork and Deadline for each CAC

1. Complete an awards form for your CAC honoree.
2. Include any before and after photographs of your honoree. (OPTIONAL)
3. Send or deliver the completed form and any photographs to Dwayne Patterson, Community Services Department, City of Raleigh, P O Box 590, Raleigh, NC 27602 (mailing) or you can deliver the nomination to 310 West Martin Street, Suite 201.

All honoree information is due no later than, 5pm, Wednesday, September 16, 2009

For additional information, contact your CAC Chairperson or Dwayne Patterson with the Community Services Department at (919) 996-5710, email dwayne.patterson@ci.raleigh.nc.us.

Neighborhood Recognition Awards

RCAC — Neighborhood Recognition Awards – Nomination Entry Form & Criteria Page 2 of 2
7/2009

RCAC

The name of each CAC honoree is due no later than Wednesday, September 16, 2009.

Category of Recognition (check only one):

Residential property or privately-owned, small business property within your CAC district

Educational institutions or non-profit organizations within your CAC district

Community Service Project within your CAC district

Individual within the CAC who has contributed significantly to the well-being of that CAC

Grassroots organization or neighborhood group within your CAC

Property/Organization/Individual being recognized:

Contact name:

Contact phone number/email:

Address/Location of property:

CAC submitting Recognition:

Name:

Phone number and/or email address of primary contact:

Reason(s) for Recognition:

In the space below, describe briefly how your entry meets one of the four selection criteria. Attach additional sheets as needed. Photographs or slides of project would be helpful but are not mandatory.

Photographs

Providing photographs of the individual engaged in service, property, or project would be useful in developing the PowerPoint presentation that is used at the awards ceremony. Please check all boxes that apply:

Before pictures

included or will be provided

After pictures

included or will be provided

digital printed photos

slides CD Rom e-mailed

Return the printed photos to:

Neighborhood Recognition Awards



Utility Bill Changes

December 2009 will bring significant improvements in the way you are billed for water, sewer and/or other services you are currently billed for on your utility bill from the City of Raleigh. We want to provide you with advance notice of the changes so you will have the information you need before the changes occur. Information will also be provided on the City of Raleigh website at www.raleighnc.gov and through various other media.

What are the changes? These are the major changes in December:

- All customers will be billed monthly. If you have been receiving your utility bill bi-monthly, you will begin to receive monthly bills. Customers who are billed in the month of October will begin monthly billing in November so that all customers will be on the new monthly schedule in December.
- All customers will receive a new account number on their December utility bill. If customers pay their bills electronically, they will need this information to provide to their bank for payment. In addition, customers will send payments via mail to a new address and all customers will need to be aware of that change to ensure timely receipt of payments by the City of Raleigh.
- Tiered water and sewer rates will begin December 2009 for single meter residential dwellings. There will be three tiers and each tier will have a different rate:
 - 0-4 CCF's (1 CCF = 748 gallons)
 - 5-10 CCF's
 - 11 CCF's and greater
- Irrigation meters will be billed on the same bill with domestic meters, so, if you have an irrigation meter, you will only receive one bill that will show charges for each service you receive.
- Raleigh residents who receive solid waste and recycling services will see these services as separate line items on their bill.
- Electronic billing will be available for any customer who would prefer to receive their bill via email rather than through the mail. You can contact Utility Billing at 890-3245 at any time to provide your email address and request that you begin receiving E-bills in December.

More detailed information will be coming throughout the fall! We are also working on additional enhancements that will be made next year. Watch for inserts in your utility bill, information on the City of Raleigh website, printed materials, etc. For more information, please contact Karen Hanny at 250-7677 or Karen.Hanny@ci.raleigh.nc.us.

Neighborhood Services News & Announcements



RALEIGH NEIGHBORHOOD EXCHANGE

Join other residents in addressing community issues and hearing from experts. This is a chance to learn how you can help improve the quality of life in our City. Saturday, Sept. 19, at the McKimmon Center, 1101 Gorman St.

Contact: Kevin Smith (919) 996-5716 or kevin.smith@ci.raleigh.nc.us



NEIGHBORHOOD REGISTRY

The Registry is the City's official list of neighborhood-based organizations. Being on the Registry helps improve communication between neighborhood groups and the City. Organizations on the Registry may apply for Neighborhood Improvement Matching Grants.

Contact: Charlene Willard (919) 996-5718 or charlene.willard@ci.raleigh.nc.us

NEIGHBORHOOD IMPROVEMENT MATCHING GRANTS

Neighborhood-based organizations are eligible for grants of up to \$5,000 for projects that strengthen and improve neighborhoods and enhance a sense of community. The grants help pay for projects designed by residents themselves for the betterment of their neighborhoods.

Contact: Charlene Willard (919) 996-5718 or charlene.willard@ci.raleigh.nc.us

CITIZEN AREA LIAISONS

Citizen Area Liaisons are neighborhood volunteers who serve as the link to various organizations, agencies and resources, including the City. Liaisons help to identify and solve problems in their neighborhood. They get to know their neighbors, conduct neighborhood assessments, arrange meetings and share information and ideas.

Contact: Luis Olivieri-Robert (919) 996-5714 • Sheila Lynch (919) 996-5713

CITIZEN EDUCATIONAL EXPERIENCES

NEIGHBORHOOD COLLEGE



The College provides a free series of informative and fun classes on how the City works and what keeps it running. Apply now for the fall session.

Thursday evenings, Sept. 10-Dec. 3, at Peace College. Dinner included.

Contact: Charlene Willard
(919) 996-5718 • charlene.willard@ci.raleigh.nc.us

CITIZENS LEADERSHIP ACADEMY

Build your civic leadership skills by attending this free educational program. Learn how to become a strong leader in your neighborhood. Apply now for the fall session. Thursday evenings, Sept. 3-Nov. 19, at Glen Eden Pilot Park, 1500 Glen Eden Drive. Dinner included.

Contact: Kevin Smith
(919) 996-5716 • kevin.smith@ci.raleigh.nc.us