



Southwest Sentinel

Monthly newsletter of the Southwest Citizens Advisory Council

October 11, 2010

Carolina Pines Community Center

2305 Lake Wheeler Road

7:00 p.m.

SWCAC meetings
2nd Mondays
7:00 p.m.
Carolina Pines
Community Center
2305 Lake Wheeler Rd.
831-6435

Chairperson:
Jason Hibbets
821-7686
Jason@hibbets.net

Community Specialist:
Stacey Lundy
996-5711
Stacey.lundy@raleighnc.gov

City Council Office:
996-3050

City Manager's Office:
996-3070

Raleigh Police
Department
(Southwest District)
996-6167

Captain P.A. Niemann:
996-6167

Crime Prevention Officer
Barbie Upchurch:
996-1399

Police Non-Emergency:
829-1911

Crime Stoppers:
834-4357

Parks and Recreation
Nicky Brewster:
831-6435

Trash Pick-up Troubles:
996-6890

Potholes:
996-6446

Graffiti Hotline:
996-6001
graffiti@raleighnc.gov

Gang Tip Hotline:
996-4264

Agenda

- 1) **Welcome** – Introductions & meet your neighbor. (5 minutes)
- 2) **Parks Report** – Nicki Brewster will inform us about activities happening at Carolina Pines Park and other events from Raleigh Parks & Recreations. (5 minutes)
- 3) **UDO Update** – Christine Darges from City Planning will provide an update on the Unified Development Ordinance (UDO) project. (30 minutes)
Learn more about:
 - Module 1 – What is module 1?
 - Mapping Exercise – How current zoning will be mapped to new definitions.
 - Module 2 Status Update – What is module 2 and when will it be ready?
- 4) **Police Report** – Officer Upchurch will provide updates on police calls for the last month and address questions from attendees. (10 minutes)
- 5) **South East Raleigh Assembly (SERA)** – Quintin Murphy, Social Justice Community Advocate for SERA Inc. Learn about the new direction of SERA Inc and its staff, their mission, and vision. He will also discuss current and future projects. (20 minutes)



- 6) **Resources for Seniors and the Weatherization Assistance Program** – Janet Harrison will be discussing the following programs: (20 minutes)
- Resources for Seniors (www.ResourcesForSeniors.com) serves seniors, disabled adults, and those who care for and about them in Wake County. We facilitate informed choices that can provide maximum independence.
 - The Weatherization Assistance Program is a federally funded free program administered by Resources for Seniors that helps low-income citizens of any age save money, reduce energy use, and live in safer, healthier homes.
- 7) **Announcements & Neighborhood Updates** (10 minutes)
- Announcements & events from attendees
 - Open discussion on new business
 - Next meeting: November 8, 2010 at 7pm



Donna Warner, keynotes at Neighborhood Exchange

The topic was *Motivating Without Money*. Warner started off by telling us about governing in communities. Motivating without money is an important issue, but the reality is, money has never really motivated people. Think about your own involvement in your community watch or neighborhood organization. You are not getting paid a lot to participate are you? You do it because you care about your neighborhood, your home, or your quality of life.

Warner talked about how organizations leverage volunteers. She continued and shared theories on what motivates people. The first thing to know is what motivates one person doesn't motivate everyone else. In other words, one size does not fit all. She will talk later about some tools to use and go over different ways to show appreciation.

We took about 10 minutes at our individual tables to share a moment when each of us was recognized. We talked amongst the folks at our table and shared a time when we were rewarded, what made it special, and how it made us feel. During the keynote recap of our breakout, someone in the audience pointed out that none of the stories shared at their table included a monetary reward. I concurred. None of the stories at our table talked about recognition with money.

Our job as neighborhood leaders is to:

- Express appreciation
- Build a sense of affiliation
- Respect each others autonomy
- Respect each others status
- Help shape the roles that are fulfilling

Warner finished her keynote by reiterating the importance of recognition. The following questions should be considered when looking to recognize someone:

- What did they do to exemplify the value?
- How can I personalize the recognition?
What can I do to make it special for them?
- Where and when will I recognize the person?
- Who else should know?

Article by: Jason Hibbets

Read the entire article at:

<http://lineberry.org/blogs/2010/09/27/motivating-without-money-donna-warner-keynotes-at-neighborhood-exchange/>



Community Services News

October 2010

Learn rental rules at landlord training class

If you are a landlord, real estate agent or lawyer, or if you are concerned about rental issues in your neighborhood, you may benefit from the city's landlord training class on Wednesday, Oct. 20.

The class covers such topics as screening rental applicants, strengthening rental agreements and taking legal steps to resolve problems. It addresses the federal Housing Choice Voucher Program and the role of city government.

You will get tips on reducing nuisance violations and illegal activity around rental property. You will also learn the ins and outs of the city's Rental Dwelling Registration and Probationary Rental Occupancy Permit ordinances.

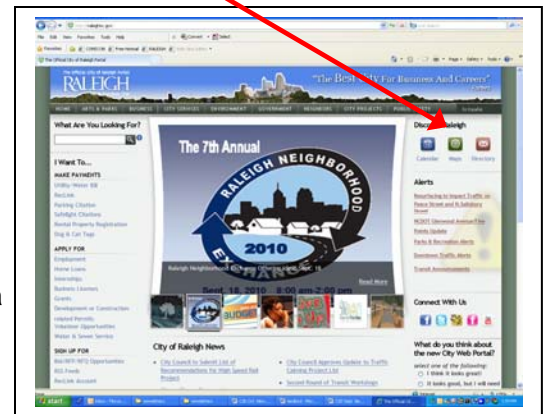
The class will run from 8:30 a.m. to 5:30 p.m. at the Raleigh Housing Authority's multipurpose community room, 971 Harp St. Lawyers can receive six hours of continuing education credit; real estate agents receive four hours of credit. (Real estate agents should contact the Real Estate Commission for more information.)

To register or learn more, contact Anitra Wiggins at 996-5708 or anitra.wiggins@raleighnc.gov. Find a registration form by going to www.raleighnc.gov and searching "landlord training." Registration is \$25 (or \$175 for lawyers seeking continuing education credits from the N.C. State Bar).

Maps on new Raleigh website help connect you to your neighborhood

The city's new website, www.raleighnc.gov, offers a mapping function that lets you type in an address and find a wealth of information about the property. Just click on "Maps" in the upper right corner of the website's home page. Among the things you'll find:

- Names of elected officials
- Citizens Advisory Council (CAC)
- Crimes in the area
- Garbage pickup day
- Polling place
- Zoning
- Aerial and street views
- County real estate data
- Tax payments
- Nearby parks, fire stations, schools and other facilities



Sign up now for Citizens Leadership Academy

It's not too late to sign up for the final two modules of the fall session of Citizens Leadership Academy, a series of free classes that will help you develop as a neighborhood leader.

Classes take place from 6 to 8 p.m. on Thursday nights. A series of classes on effective communication runs Oct. 7-28. Classes on Asset-Based Community Development run Nov. 4-Dec. 2. To enroll, contact Charlene Willard at 996-5718 or charlene.willard@raleighnc.gov.

RCAC to honor those who improve neighborhoods

The Raleigh Citizens Advisory Council (RCAC) will honor winners of the Neighborhood Recognition Awards on Wednesday, Oct. 20, at the McKimmon Center, 1101 Gorman St. A reception starts at 6 p.m., and the awards program at 7 p.m. The awards go to individuals and groups who have contributed to improvements in their neighborhoods.